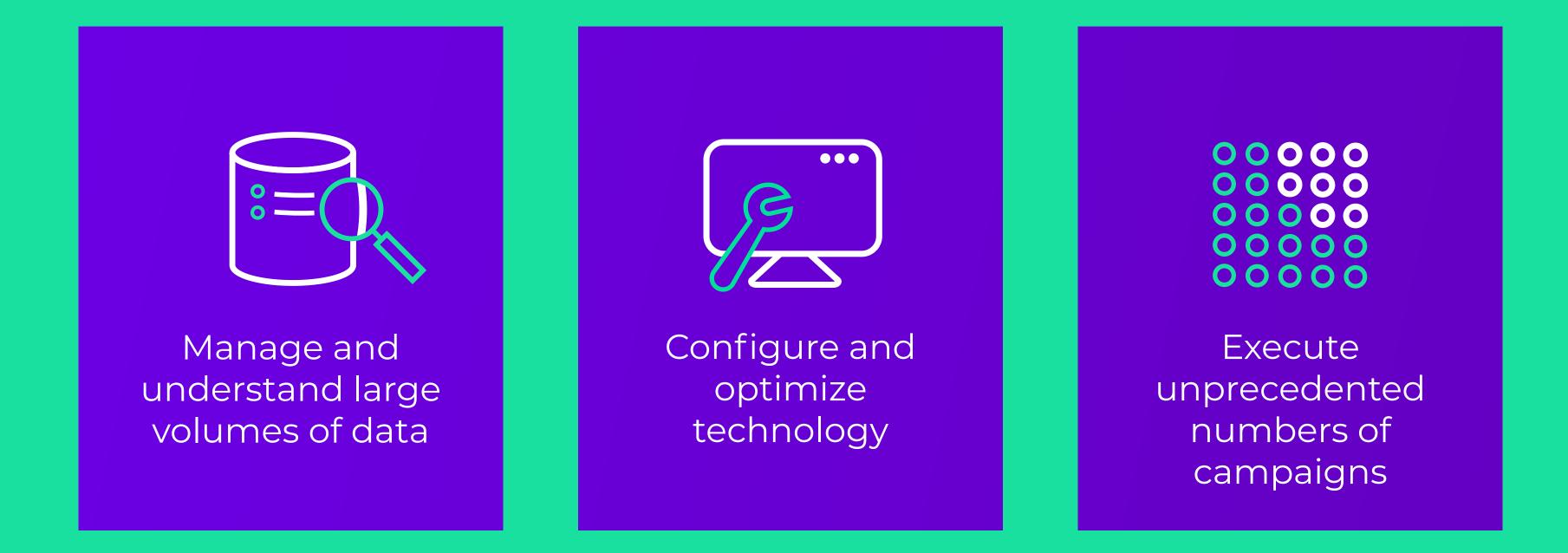


## BUILDING A SMARTER MARKETING ORGANIZATION

Enterprises must be able to operate smarter marketing functions, including:



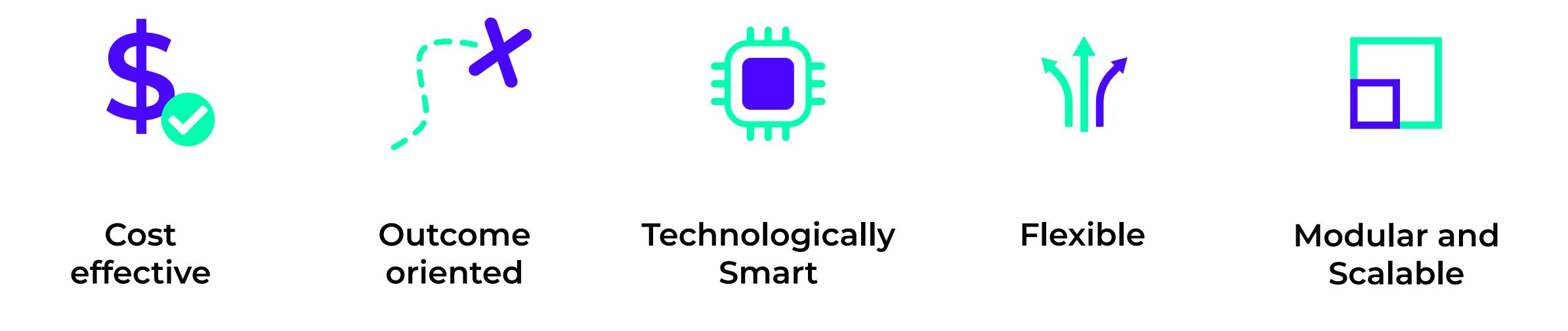
This means businesses always face the choice between in-house operations or using external agencies / BPOs to provide new skills, add capacity, or to save money.

	IN-HOUSE	AGENCY	BPO
<b>SCALE</b>	<b>Moderate</b> , while constantly adapting to new technologies and needs	Ability to <b>scale up and</b> <b>down</b> in line with seasons, events, unusual sittuations and new product launchest	<b>High scaling capacities</b> , but considering longer training and management times
<b>EXECUTION &amp;</b> SKILL	Able to support <b>a full range of execution</b> and strategic skills with <b>impact to the</b> <b>bottom line</b>	Providing <b>highly strategic</b> <b>skills at high costs</b> to support across all areas of the marketing disciplines, including industry benchmarking at high costs.	<b>Moderate skill</b> . Cost vs quality trade offs
COST	<b>Increased for high skill</b> staffing. Long term investment in hiring, training and management	<b>Increased investment</b> in setting up agency partners across multiple marketing disciplines	<b>Lower cost,</b> but impacting quality of service and requires external support for strategic disciplines
CONTROL	<b>High control</b> of operations, being part of an existing organization	<b>Minimal control</b> and limited integration in client organization	Minimal control and limited integration in client organization

### ANATOMY OF A MORE EFFICIENT MARKETING ORGANIZATION

### -

**Marketing as a Service** is an alternative to conventional outsourcing (BPO or agency partnership models), or works as a hybrid of both with the goal of supplementing in-house marketing with on-site or off-site resources.



MaaS incorporates three high volume operational disciplines:

DEMAND GEN
e Social • Social • Omnichannel • Demand Gen

# MARKETING HEALTH CHECK

Understand your current marketing operation, learn about your bottlenecks from our tailored **"State of Marketing"** assessment which includes a built-in Solution Blueprint addressing your specific challenges.

### **REQUEST REPORT**



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